

# Dispatch Center Personnel Procedures

## Appendix A: Wage Schedule

Effective Date: December 29, 2024

|  |       |       |       |       |       |                               |       |                                |                                |                                |                                |                                |                                |                                |                                |                                |  |
|--|-------|-------|-------|-------|-------|-------------------------------|-------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--|
| CY2025   | 42.97 | 46.58 | 50.53 | 53.70 | 57.37 | 60.38                         | 63.54 | 66.71                          | 69.92                          | 73.21                          | 76.68                          | 80.52                          | 84.61                          | 88.91                          | 93.36                          | 98.04                          |  |
| <b>System Dispatcher Pay Progression (1)*</b>                                    |       |       |       |       |       |                               |       |                                |                                |                                |                                |                                |                                |                                |                                |                                |  |
|  |       |       |       |       |       |                               |       | STEP 8                         | STEP 9                         | STEP 10                        | STEP 11                        | STEP 12                        | STEP 13                        | STEP 14                        | STEP 15                        | **STEP 16                      |  |
|  |       |       |       |       |       |                               |       | After<br>18<br>months<br>\$/hr | After<br>24<br>months<br>\$/hr | After<br>30<br>months<br>\$/hr | After<br>36<br>months<br>\$/hr | After<br>42<br>months<br>\$/hr | After<br>48<br>months<br>\$/hr | After<br>54<br>months<br>\$/hr | After<br>60<br>months<br>\$/hr | After<br>60<br>months<br>\$/hr |  |
| <b>Schedule Coordinator III in Training as a Dispatcher Pay Progression (1)*</b> |       |       |       |       |       |                               |       |                                |                                |                                |                                |                                |                                |                                |                                |                                |  |
|  |       |       |       |       |       |                               |       | STEP 10                        |                                |                                |                                | STEP 11                        |                                | STEP 12                        |                                | STEP 13                        |  |
|  |       |       |       |       |       |                               |       | After<br>30<br>months<br>\$/hr | After<br>36<br>months<br>\$/hr | After<br>42<br>months<br>\$/hr | After<br>48<br>months<br>\$/hr |                                |                                |                                |                                |                                |  |
| <b>Schedule Coordinator II Pay Progression (1)*</b>                              |       |       |       |       |       |                               |       |                                |                                |                                |                                |                                |                                |                                |                                |                                |  |
|  |       |       |       |       |       |                               |       | STEP 6                         | STEP 7                         | STEP 8                         | STEP 9                         |                                |                                |                                |                                |                                |  |
|  |       |       |       |       |       |                               |       | After<br>30<br>months<br>\$/hr | After<br>36<br>months<br>\$/hr | After<br>42<br>months<br>\$/hr | After<br>48<br>months<br>\$/hr |                                |                                |                                |                                |                                |  |
| <b>Schedule Coordinator I Pay Progression (1)*</b>                               |       |       |       |       |       |                               |       |                                |                                |                                |                                |                                |                                |                                |                                |                                |  |
| STEP 1   |       |       |       |       |       | STEP 2                        |       | STEP 3                         |                                | STEP 4                         |                                | STEP 5                         |                                |                                |                                |                                |  |
| Initial Salary<br>\$/hr  |       |       |       |       |       | After<br>6<br>months<br>\$/hr |       | After<br>12<br>months<br>\$/hr |                                | After<br>18<br>months<br>\$/hr |                                | After<br>24<br>months<br>\$/hr |                                |                                |                                |                                |  |

Footnote (1)\* - See Attachment #1, Wage Progression Procedures

\*\*Step 16 Lead Dispatcher